

BELVEDERE BIKE HOTEL RENTAL CONDITIONS



Guests responsibility

1. The guest is held responsible for the hire bike for the entire hire period and must only use the bike that they have been assigned. If there is need to change it then they must inform a member of reception and also the mechanic first. Please take utmost care of the bike and return it in the same condition it was received, washed and fitted with the accessories. Any faults or problems with the bicycle must be highlighted immediately. It is also the responsibility of the guest to keep the hire bike washed and clean during the hire period, particularly after a tour in the rain.

2. Bike Set up & Maintenance:

We will attach your own pedals and saddle to the hotel bike if requested. This must be done by the hotel's Technical Assistant. Under no circumstances is a guest allowed to do maintenance of any kind on the hire bike.

3. Theft and damages:

The hotel will not be held responsible for theft of the bike or any damage caused to it during the hire period. Any breakages or damage to the bicycle or punctures during the hire period are at the guest's expense and will be charged to the credit card used when booking the holiday unless other arrangements are made. Should any of the bicycle accessories be lost during the hire period, they will be charged at the client's expense.

4. Insurance:

- The bike is only insured against theft if it occurs in the secured bike deposit room in the Belvedere Bike Hotel.
- Insurance does not cover injury to the person using the bicycle (accident) or damages caused to the bike itself. Basic insurance included with the rental only covers damage caused to third parties. An additional insurance to cover damages caused to the bike can be taken out for a cost of:

SUPERIOR BIKES: 65.00 euro payable when signing the contract in cash or by credit card. The first 500.00 euro of all insurance claims must be covered by the guest.

TOP BIKES: 70.00 euro payable when signing the contract in cash or by credit card. The first 700.00 euro of all insurance claims must be covered by the guest.

SUPER TOP BIKES: 100.00 euro payable when signing the contract in cash or by credit card. The first 1000.00 euro of all insurance claims must be covered by the guest.

IDOL BIKES: 150.00 euro payable when signing the contract in cash or by credit card. The first 1500.00 euro of all insurance claims must be covered by the guest.

5. Accessories & Deposit:

For the bike itself and the pump, the saddle bag with tube and the tire lever and the bike computer we will ask a deposit of 50.00 euro in CASH, which has to be paid at the reception on bike pick up. This deposit is refunded at the end of your stay when the bike is handed back in equipped with all the accessories.

6. Bike recovery in case of accident/breakage:

In the case of accident or breakage the recovery of the bike is free of charge in the following cases:

- If you are on one of our guided tours.
- If the breakage is due to a structural or mechanical fault of the bike

Recovery is at the guest's expense in the following cases:

- If you are not on one of our guided tours
- If you have your own bike and not a rental bike
- If the accident is not due to a structural or mechanical problem.
- If the reason for recovery is not due to the bike but rather to the cyclist (tiredness, rain, lost - In this case we are likely to send a taxi).

